

# CertainTech Software Order Form

<b>SEND BY MAIL</b>	CertainTech, Inc. Software Sales 20695 Settlers Point Place Sterling, VA 20165-7398, USA	<b>SEND BY FAX</b>	Fax: (703) 562-8415 E-mail: <a href="mailto:sales@certaintech.com">sales@certaintech.com</a> Website: <a href="http://www.certaintech.com">http://www.certaintech.com</a>
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Billing Address		Shipping Address <input type="checkbox"/> Same as billing address	
Name:		Name:	
Company:		Company:	
Address 1:		Address 1:	
Address 2:		Address 2:	
City:	State/Province:	City:	State/Province:
Postal Code:	Country:	Postal Code:	Country:
Phone:	Fax:	Phone:	Fax:
E-mail:		E-mail:	

Software Product	Price	Qty	Amount
SurfLink 2.0 for ArcGIS Professional Edition <b>** NEW **</b>	\$450		\$
SurfLink 2.0 for MapInfo and Surfer 8	\$295		\$
SurfLink 2.0 upgrade      SurfLink 1.x S/N (s):	\$225		\$
SiteGIS 3.0 for MapInfo and Surfer 8	\$2250		\$
SiteGIS 3.0 upgrade      SiteGIS 1.x, 2.x S/N (s):	\$900		\$
BIO1D 1.2 for DOS	\$250		\$
Surfer 9.0 (List price \$699)	\$625		\$
Grapher 7.0 (List price \$349)	\$320		\$
Surfer 9.0 upgrade (List price \$229)      Surfer S/N (s):	\$220		\$
Grapher 5.0 upgrade (List price \$99)      Grapher S/N(s):	\$90		\$
<b>Shipping</b> <input type="checkbox"/> Priority Mail <input type="checkbox"/> Next Day <input type="checkbox"/> 2 <sup>nd</sup> Day <input type="checkbox"/> Global Express <input type="checkbox"/> E-Mail	See page 2		\$
Customer Federal Express Account No. (Optional):	<b>SUBTOTAL</b>		\$
<b>Virginia Customers:</b> Please add 5% sales tax. <input type="checkbox"/> Tax exemption no: _____	<b>SALES TAX</b>		\$
<b>Bank Transfers:</b> Please add \$25 bank service fee.	<b>TOTAL</b>		\$

Payment Method (Please Choose One)		
<b>Prepaid Order</b> <input type="checkbox"/> Money Order <input type="checkbox"/> Company Check   Number: _____ <input type="checkbox"/> Bank Wire Transfer   Date: _____		
<b>Credit Card</b> <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover	Enter name/address on the card below. <input type="checkbox"/> Same as billing address	
<b>Card No.</b>	<b>Full Name:</b>	
<b>Exp. Date (MM/YY):</b> (   /   )	<b>Phone Number:</b>	
<b>Card Security Code (3- or 4-digit no.)**</b>	<b>Address1:</b>	
	<b>Address2:</b>	
	<b>City:</b>	<b>State/Province:</b>
<b>Signature of cardholder</b>	<b>Postal Code:</b>	<b>Country:</b>

# HOW TO ORDER

To place an order, mail or fax the completed software order form to CertainTech, Inc. When filling out the form, please be sure to include any shipping charges and *s e r i a l n u m b e r s* (S/N) required for upgrades. CertainTech will make every effort to process your order within 24 hours of receipt.

## PRICES

All prices shown on this software order form are for single-user licenses. Site licenses are also available (see below). **All prices are subject to change without notice.**

## SHIPPING OPTIONS

Within U.S.A.		International Shipping	
All orders requesting standard delivery are shipped via USPS Priority Mail service.		All orders requesting next day delivery are shipped via USPS Express Mail service	
<b>Priority Mail</b>		<b>Global Express Mail</b>	
First item	<b>\$15</b>	First item	<b>\$40</b>
Each additional item	<b>\$5</b>	Each additional item	<b>\$20</b>
<b>Second day</b>		<b>Global Express Mail Guaranteed</b>	
First item	<b>\$25</b>	First item	<b>Email for quote</b>
Each additional item	<b>\$10</b>	Each additional item	<b>Email for quote</b>
<b>Next day</b>		International shipping is not available to all destinations. Please email to confirm shipping options to your address.	
First item	<b>\$35</b>		
Each additional item	<b>\$15</b>		

**Internet Shipping Now Available!** CertainTech, Inc. offers e-mail shipping at *no charge* for SurfLink 2.0 and SurfLink 2.0 upgrades (prepaid orders only).

## METHOD OF PAYMENT

CertainTech, Inc. accepts prepaid orders by credit card (VISA, MasterCard and American Express), check, money order and bank transfer. We also invoice for purchase orders and request payment within 30 days. A copy of the purchase order must accompany the software order. Late bills are charged a 1½% monthly interest fee. **All international orders must be prepaid, and in U.S. dollars.**

## \*\* CARD SECURITY CODE

**Visa/MasterCard/Discover Card Users:** Flip your card over and look at the signature box. You should see either the entire 16-digit credit card number or just the last four digits followed by a special 3-digit code. This 3-digit code is your Card Security Code.

## BANK TRANSFERS

Please add additional fee your bank will request to do wire transfer in calculating the total amount. This is usually \$22-\$30. Please email/call us for details of wire transfer instructions. After initiating the wire please notify us by email or fax. You must notify us with the details of the wire transfer in order for us to process your order.

## RETURNS

CertainTech, Inc. offers a 30-day money-back guarantee on all software products. Customers will be charged a \$25 per item restocking fee plus any original invoice shipping charges. Please include a letter stating the reason for your return.